



Lifesize Phone HD

Frequently Asked Questions

Use this Frequently Asked Questions (FAQ) guide as a quick reference for answering the most asked questions from customers and prospects about Lifesize Phone HD.

1. QUESTION: What makes the Lifesize Phone HD compelling?

ANSWER: Imagine a device in your conference room that gives you control over all of your conferencing needs and serves as your gateway into the cloud. Stop imagining and start experiencing with Lifesize Phone HD. Lifesize Phone HD is command central for video, audio and web conferencing via Lifesize Icon 400|600|800 systems paired with Lifesize Cloud. This touchscreen device simplifies your meeting room experience by putting all of the essential conferencing functions at your fingertips. Now you can easily manage Lifesize Cloud video calls, audio calls and web conferences from one highly intuitive device. And if you only need to give a presentation to others in the conference room, Lifesize Phone HD lets you do that, too.

2. QUESTION: What video control functions can I perform with the Lifesize Phone HD?

ANSWER: The touchscreen interface of the Lifesize Phone HD enables powerful video control features. Users can share content, control cameras, change layouts, add callers and more with ease, all from the touchscreen.

3. QUESTION: What are the audio features of the Lifesize Phone HD?

ANSWER: The Lifesize Phone HD features superior audio quality, delivering the most engaging video communication experience resulting in more productive video calls. A 360-degree microphone array with advanced beam-forming technology steers the microphones toward the direction of the talker for total room coverage. That means everyone in the conference room can be heard, no matter where they are sitting. Best-in-class frequency response is achieved through a powerful loudspeaker driver in a large, acoustically suspended speaker enclosure. Because of this, distortion is reduced and voices and conversations are more true to life. Every voice will be heard in crystal-clear quality, and conversations won't be interrupted because of poor call quality.

4. QUESTION: How is the Lifesize Phone HD better than phones available from other video conferencing providers?

ANSWER: With Lifesize Phone HD, you can easily manage Lifesize Cloud video and audio conferences and screen sharing from one highly intuitive touchscreen device. The Lifesize Phone HD is the only touchscreen conference phone available as part of a total solution, which includes the endpoint, camera and phone. Because of this, Lifesize is able to deliver the most full-featured, simplest-to-use video communication solution available. Our competitors' video systems require a separate, expensive device for touch control of video calls.

Superior audio quality is another point of competitive differentiation. The Lifesize Phone HD was designed with the primary goal of providing the highest quality audio experience. By including the intuitive touchscreen interface, we achieved superior audio quality *and* exceptional design. This has resulted in unrivaled audio performance with best-in-class frequency response. It utilizes the latest microphone and noise suppression technology, which provides superior clarity.

5. QUESTION: How is the Lifesize Phone HD different from the Lifesize Phone, 2nd Generation?

ANSWER: The Lifesize Phone HD has a larger and higher resolution display with a more responsive touchscreen. Its redesigned, easy-to-use interface provides faster access to the functions used most often, enabling powerful conference room control. The cable management has been improved to make it easier to access and connect your Lifesize Link cables, and they will stay put once they're connected.

6. QUESTION: Can I use the Lifesize Phone HD as a stand-alone phone?

ANSWER: No. But when the Lifesize Phone HD is connected to a Lifesize Icon 400|600|800 video system, you can connect to an IP-PBX and use it for voice conference calls. This is a key benefit for customers as they will need only one phone in the meeting room for video, audio and web conferencing.

7. QUESTION: Can I use Lifesize Phone HD with other vendors' video systems such as Polycom or Cisco?

ANSWER: The Lifesize Phone HD is optimized for use with Lifesize Icon 400|600|800 room-based video systems. It is not possible to use the Lifesize Phone HD as an interface or audio device with a third-party video system.

8. QUESTION: Does the Lifesize Phone HD work with Lifesize Icon Flex or Lifesize 220 Series?

ANSWER: No, it does not.

9. QUESTION: Is the Lifesize Phone, 2nd Generation still available?

ANSWER: Yes, the Lifesize Phone, 2nd Generation is available for customers who want to connect with their Lifesize Icon Flex or Lifesize 220 video systems or for those who may have standardized on the Lifesize Phone, 2nd Generation and need additional phones to connect with their existing Lifesize Icon Series systems.

10. QUESTION: How many microphones does the Lifesize Phone HD have?

ANSWER: The Lifesize Phone HD has four beam-forming microphones placed in a 360-degree array for maximum voice pickup.

11. QUESTION: Are micpods available for the Lifesize Phone HD?

ANSWER: Yes. The Lifesize Digital MicPod is the perfect complement to the Lifesize Phone HD. The Lifesize Digital MicPod automatically steers its three microphones toward the speaker and cancels distracting room noise for crystal-clear audio in even the largest collaboration spaces. Up to two Lifesize Digital MicPods can be used with Lifesize Phone HD.

12. QUESTION: What languages does the Lifesize Phone HD support?

ANSWER: The Lifesize Phone HD is tethered to the Lifesize Icon 400|600|800 video system and supports the language that is selected through the video system. A full list of supported languages is available upon request.

13. QUESTION: Does the Lifesize Phone HD have an Ethernet port?

ANSWER: Yes, an Ethernet port is provided for factory test use only. The port cannot be used to plug into a wall port or a Lifesize 220 Series video system.

14. QUESTION: Is a Quick Start Guide available for Lifesize Phone HD?

ANSWER: Yes, a pictorial reference card describing the basic functions of the Lifesize Phone HD will be available. Share this liberally with your customers so they may place hardcopies in every conference room equipped with our intuitive touchscreen phone.

15. QUESTION: What is the price of the Lifesize Phone HD?

ANSWER: The Lifesize Phone HD is priced at a slight premium to the Lifesize Phone, 2nd Generation, whether in a bundle or as a stand-alone purchase. Please see the price list for more details.